

RETURNS FORM

- 1) Please refer to A) B) or C) below and send this completed form together with your parcel to:-
**NANCY POP Returns,
19 Kensington Park Road, Notting Hill, London, W11 2EU, UK**
- 2) Please ensure you return the item/s to us in its original condition within 7 days of receipt. These are all outlined in the terms and conditions found on the website.

A) I want to exchange an item(s) for a different size/colour....

Product Code	Qty	Replacement Size	Replacement Colour	Deliver to: (if different)
e.g NP101	1	12 or L	Blue	Name:
				Address:
				Tel:
				Postcode:

Note: If you require a different item (rather than a different size/colour of the same one) you will need to place a new order online and return the original item to us.

B) I want to return an item(s) and require a refund....

Product Code	Qty	Reason Code	Other Details	Reason Code
e.g NP101	1	4		1. Too Big 6. Item Faulty
				2. Too Small 7. Wrong Item
				3. Too Long 8. Doesn't Suit
				4. Too Short 9. Arrived late
				5. Poor Quality 10. Not as expected

Note: By completing this form you are helping us here at Nancy Pop improve our service to you ensuring you always receive the highest service and quality goods, we appreciate you taking the time, Thank you.

Note: Items must always be returned in the original conditions. We are unable to accept items where there is evidence that the following instructions have not been followed....

Clothing: When trying on clothing please ensure that you are not wearing any fragrance, deodorant and to be aware of make-up that may leave marks or a scent.

Jewellery / Accessories: Avoid contact with perfume, deodorant, hairspray and water. Avoid scratches store in a protective box, do not force.

Footwear: Please ensure these items have been tried on a carpeted floor, and are returned back unworn, undamaged, and unmarked box. Thank you

Below is the return address for you to tear off, take to the relevant postal service and receive a stamp for proof of sending.

Return Address:- NANCY POP RETURNS 19 KENSINGTON PARK ROAD NOTTING HILL LONDON W11 2EU	POSTAL STAMP (ASK THE CASHIER TO STAMP THIS SIDE AS YOUR PROOF OF SENDING, REMEMBER TO KEEP HOLD OF THIS)
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